

Building Codes

100	BI UNDGR ELECTRIC
105	BI SPECIAL INSP
110	BI SLB/CNCR ELCT
115	BI CBL STRESS REPRT
120	BI FORMS SURVEY
125	BI FOOTING/PIER
130	BI SLAB
135	BI BURNOUT INSP
140	BI SUBFLOOR/JOIST
145	BI FOUNDATION LEVELING
150	BI DRIVE APPROACH /WALK (PRE-POUR)
155	BI DRV APPRCH
160	BI RES DRV/SDWLK
165	BI MASONRY FIREPLACE
170	BI RES FRMNG SHTHNG
175	BI FRAMING
180	BI FIRE ASSEMBLY FRAMING
800	BI TILT WALL
805	BI CMU
810	BI DRYWALL
815	BI VENEER INSPECTION
820	BI LATH
825	BI PAPER-EIFS/STUCCO
830	BI INSULATION EIFS
835	BI EXTERIOR SHEATHING
840	BI FACADE
845	BI WALL/SLOPED CEILING INSUL
850	BI TERMITE PROTECTION LETTER
855	BI TEMP CO
860	BI ELEVATOR CERTIFICATE
865	BI FINAL SOLAR **
870	BI FINAL ENERGY
875	BI FENCE FINAL **
880	BI FINAL GRADING
885	BI ACCESS FINAL **
890	BI FINAL **
895	BI FNL BLDG/ENGY/GRD **

Electrical Codes

500	EL TEMPORARY POLE
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505	EL UNDERGROUND ELECT
510	EL CNCRT ENCSD ELCTR
515	EL BURNOUT INSP
520	EL ROUGH ELECTRIC
525	EL METER RELEASE
530	EL CEILING ELECTRIC
535	EL FAULT CURRENT CALCULATION
540	EL PHTMTRC
545	EL FINAL ELECTRICAL ONLINE **
550	EL ELECTRIC REL FOR FIRE ON CO
560	EL FINAL ELECTRIC INSPECTION
570	EL NOISE INSPECTION
580	EL FINAL ELECTRIC **
590	EL FINAL ELECTRICAL INSP-RES **

Plumbing Codes

300	PL YARD SEWER
305	PL WATER SERVICE
310	PL UNDER SLAB
315	PL METER INSPECT
320	PL GAS WRAP
325	PL FORMS SURVEY
330	PL FINISHED FLOOR CERTIFICATE
335	PL UNDERGROUND
340	PL ROUGH W/YARD SVCS
345	PL GREASETRAP/INTERCEPTOR
350	PL ROUGH GAS TEST
355	PL GAS WRAP/GAS TEST
360	PL RES R/GW/F SURV
365	PL POOL P-TRAP
370	PL POOL HEATER GAS LINE
375	PL SLAB BUST OUT
380	PL BURNOUT INSP
385	PL MED/GAS ENDORSEMENT
600	PL TOPOUT/GAS TEST
605	PL PLUMBING TOPOUT
610	PL BOILER RELEASE
615	PL MED/GAS ENDORSEMENT
620	PL FINAL PLUMBING **
630	PL FINAL-IRRIGATION
640	PL FINAL PLUMBING

650	PL FINAL PLUMB/SERV CERT
660	PL FINAL PLUMBING ONLINE **
670	PL IRRIGATION FINAL-RES **
680	PL WATER HEATER FINAL **

Mechanical Codes

400	ME BURNOUT INSP
410	ME UNDERGROUND MECH
420	ME ROUGH MECHANICAL
430	ME CEILING MECHANICAL
440	ME COMM KTCHN HOOD DUCT
450	ME COMM KTCHN HOOD ENCL
460	ME FINAL MECHANICAL INSPECTION
470	ME FINAL MECH INSP-COM **
480	ME FINAL MECH INSP-RES **
490	ME FINAL HVAC CHANGEDOUT-RES **

POOL CODES

700	POOL UNDGRND ELEC
710	POOL STEEL GRND
720	POOL DECK STEEL GRND
730	POOL ROUGH POOL DEMO
740	POOL PRE-PLASTER ENCL
750	POOL FINAL POOL DEMO **
760	POOL FINAL **

Certificate of Occupancy Codes

900	CO CHANGE OF OCCUPANT **
910	CLEAN/SHOW UTILITIES (COMM) **
920	CO HOUSE LIGHTS **
930	CO/FINAL BLDG INSP **

Other Codes

200	SN SIGN PRE-INSTALLATION
210	SN SIGN PIER/FOUNDATION
220	SN FINAL BEER/WINE **
230	SN ALCOHOL DISTNC **
240	SN SIGN FINAL **
250	SN GENERATOR ELECTRIC
260	SN POST EVENT CLEANUP **
270	EL SIGN FINAL ELECTRIC

IVR Plano
To Access: Dial
972-424-2534
972-424-BLDG



IVR can be used to :

- Request Inspections
- Obtain Inspection Results
- Cancel and Reschedule Inspections

City of Plano -Building Inspections

Tel: 972-424-2534



IVR Plano

The City of Plano Building Inspections Department is pleased to announce the implementation of our new automated inspection scheduling system. This telephone system will provide callers with 24-hour access to schedule inspections, cancel inspections or find the results of an inspection.

IVR PLANO can be operated with a touch-tone phone. Additionally, to schedule inspections, you will need the Application Number, which is located in the Bold Print in the middle of your permit, and the inspection codes, which can be found on the back page of this brochure and on list of required inspections that was provided on the permit when it was issued.

IVR PLANO will guide you through each step of the process. However, in this brochure there are written instructions that will help to familiarize you with the system before you call. Once you become familiar with the system, you will find that it is not necessary to wait for the entire message (or directions) to be completed before entering a prompt.

During our normal business hours, **Monday through Friday, 8AM – 5PM**, you can still call Permitting Services at **972-941-7144** for assistance with other matters, but most inspection requests can be made using **IVR PLANO**.

Instructions

To Access IVR Plano

Dial 972-424-2534

Instructions

Press (1) TO SCHEDULE AN INSPECTION

Press (2) TO CANCEL AN INSPECTION

Press (3) TO OBTAIN INSPECTION RESULTS

Press (0) TO BE TRANSFERRED TO AN OPERATOR

To Schedule an Inspection

-To Access dial 972-424-2534

Enter Option 1 from the main menu

-Enter Application Number followed by the # sign.

-The project address will be read back to you.

-Enter the three digit inspection code

-Select the day you would like the inspection scheduled

To Cancel an Inspection

-To Access dial 972-424-2534

-Select 2 from the Main Menu

-Enter Application Number followed by the # sign.

-IVR Plano will confirm the address

-Listen to list of inspections scheduled and select the one to be cancelled.

-If inspection ticket has already been printed an error will occur and will attempt to transfer you to the operator.

To Obtain Inspection Results

-To Access, Dial 972-424-2534

-Select 3 from Main Menu

-Enter Application Number followed by the # key.

-IVR Plano will confirm the address

-The inspection results will be played from the most recent to the oldest result.

Helpful Hints

Don't forget when using **IVR Plano** you have to press the # key after each numerical entry when requested. If the key is not pressed, the system will not con-

tinue and will eventually disconnect you.

Because portable and cellular phones often have interruptions in the transmitting of information, please ensure that you have a clear connection to prevent any problems when using the **IVR Plano System**.

When first using the system it is important that you listen to the entire message at each step of the system. However, once you have become familiar with the procedures, you may move onto the next step by pressing the proper number at any time during the message.

Once the system has confirmed that your inspection has been scheduled, you may hang up. It is not necessary to listen to the remainder of the message unless you wish to schedule another inspection for this same project or to schedule an inspection for another project.

City of Plano
Building Inspections Department
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Visit us on the web at:
www.buildinginspections.org